

How to Donate on JustGiving via our Website

A Simple Step-by-Step Guide

JustGiving makes donating easy, and this guide will help you through the process step by step.

1 Visit the JustGiving Page

Click on the URL link sent to you to visit the donation page on our website, or scan the QR code to get to the donation page on our website

2 Choose Your Donation Type

You will see two options:

- 👉 One-off donation (a single payment)
- 👉 Monthly donation (recurring every month)

Select the option you prefer.

💡 How long do monthly donations last?

Monthly donations continue indefinitely until you cancel them. You can cancel anytime by logging into your JustGiving account or contacting your bank.

3 Choose Your Donation Amount

- 👉 Select a preset amount (e.g., £10, £20) or type in your own amount.
- 👉 At this point you can also click on the tick box if you prefer to hide your donation from public view
- 👉 Click "Continue" to proceed

4 Add Gift Aid (If Eligible)

Gift Aid allows charities to claim an extra 25p for every £1 you donate at no extra cost to you. **To qualify, you must:**

- Be a UK taxpayer
- Have paid more in income tax or capital gains tax than the amount of Gift Aid the charity will claim on your donation

You will be asked to confirm the following statements:

- This donation is my own money.
- I am not receiving anything in return for this donation (e.g., a raffle ticket, event entry, or prize).
- I understand that I must be a UK taxpayer and that if I pay less income tax or capital gains tax than the amount of Gift Aid claimed, I will be responsible for any shortfall.

💡 **If you don't meet these conditions, select "Continue without Gift Aid".**

5 Adjust or Remove the JustGiving "Tip" (Optional)

JustGiving suggests an optional tip to help cover platform costs.

💡 **Do I have to leave a tip?**

No, tipping is completely optional. You can adjust or remove it before completing your donation.

- On the donation summary page, you'll see a section that says "JustGiving always delivers 100% of your donation to charity" with a suggested tip percentage.
- Use the sliding scale to change the tip amount OR
- To remove the tip, click the "Enter custom amount" and enter £0.00.

6 Enter Your Payment Details

Choose how you'd like to pay:

- 🌈 Debit or credit card (Visa, Mastercard, etc.)
- 🌈 PayPal (if you have an account)
- 🌈 Apple Pay / Google Pay (on a smartphone)

If paying by card:

- 🌈 Enter your card number, expiry date, and security code (the last 3 digits on the back of your card).
- 🌈 Fill in your billing address if asked.

Click "Donate now" to proceed.

7 Confirmation and Receipt

- 🌈 Once your payment is processed, you will see a confirmation message on the screen.
- 🌈 You should receive a confirmation email with details of your donation.
- 🌈 If you added Gift Aid, the charity will automatically claim it.